

Just to Let You Know

Gold Membership

Many patients have noticed the plaque denoting our Silver Membership of The British Dental Association (BDA) Good Practice Scheme.

We were very excited in January this year to receive notice of our award of Gold membership of the scheme.

The BDA Good Practice Scheme is a quality assurance programme for UK dental practices. By becoming members of the Scheme, practices demonstrate a visible commitment to providing quality dental care to nationally recognised best practice standards.

We were one of the founder members at its inception in 2001. By maintaining our membership we have demonstrated our commitment to providing quality dental care to nationally recognised best practice standards.

The Gold Membership recognises 10 continuous years of commitment to the standards.



As a member of the BDA Good Practice Scheme, each member of the dental team has signed up to the following commitment:

- 1. We aim to provide dental care of consistently good quality for all patients*
- 2. We only provide care that meets your needs and wishes*
- 3. We aim to make your treatment as comfortable and convenient as possible*
- 4. We look after your general health and safety while receiving dental care*
- 5. We follow the current guidelines on infection control*
- 6. We check for mouth cancer and tell you what we find*
- 7. We take part in continuing professional development to keep our skills and knowledge up to date*
- 8. We train all staff in practice wide work systems and review training plans once a year*
- 9. We welcome feedback and deal promptly with any complaints.*
- 10. Every member of the practice is aware of the need to work safely under General Dental Council guidelines.*

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